

# Installing Windows 10 Feature Updates

Middle and High Schools

# Determine your version of CKMobile

The CKMobile icon is a grey circle with a pause symbol on it. If it is not visible in the tool tray (1), you can open the tool tray by clicking on the up arrow (2) to show more icons (3). Place your mouse cursor over the CKMobile icon and a popup will appear that shows the version you have installed.

1)



2)



3)

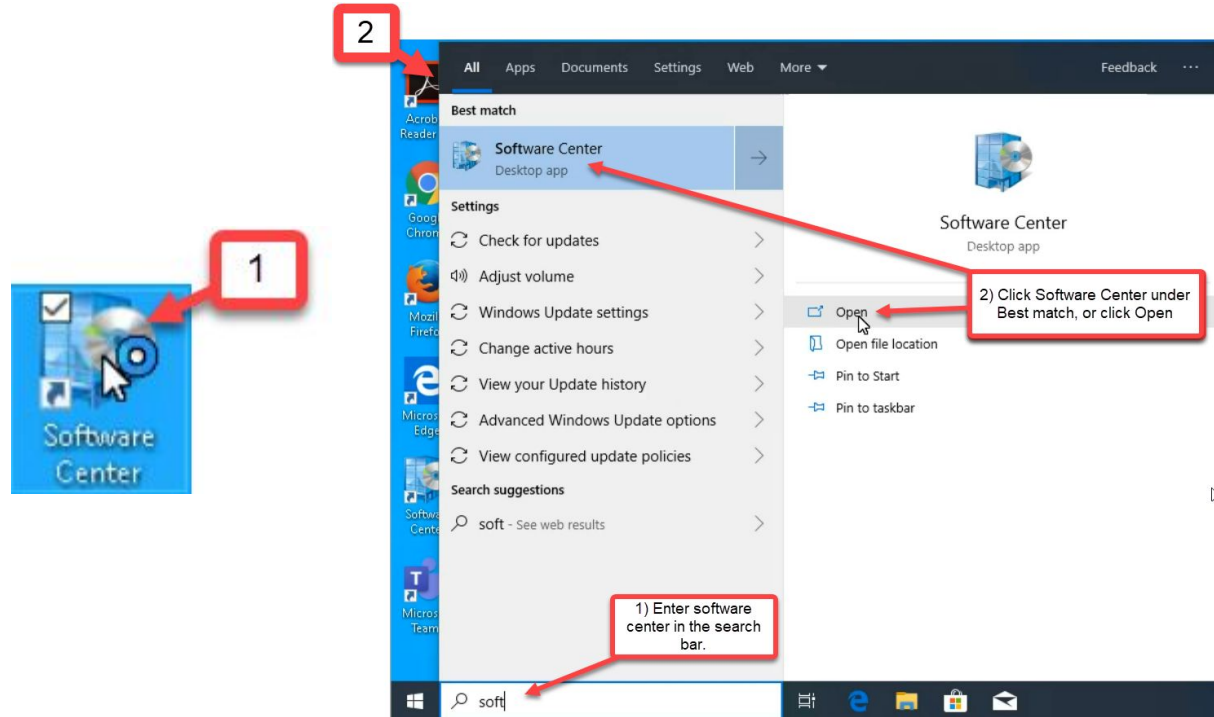


# Open Software Center

- 1) Double click the Software Center Icon on the desk top

Or

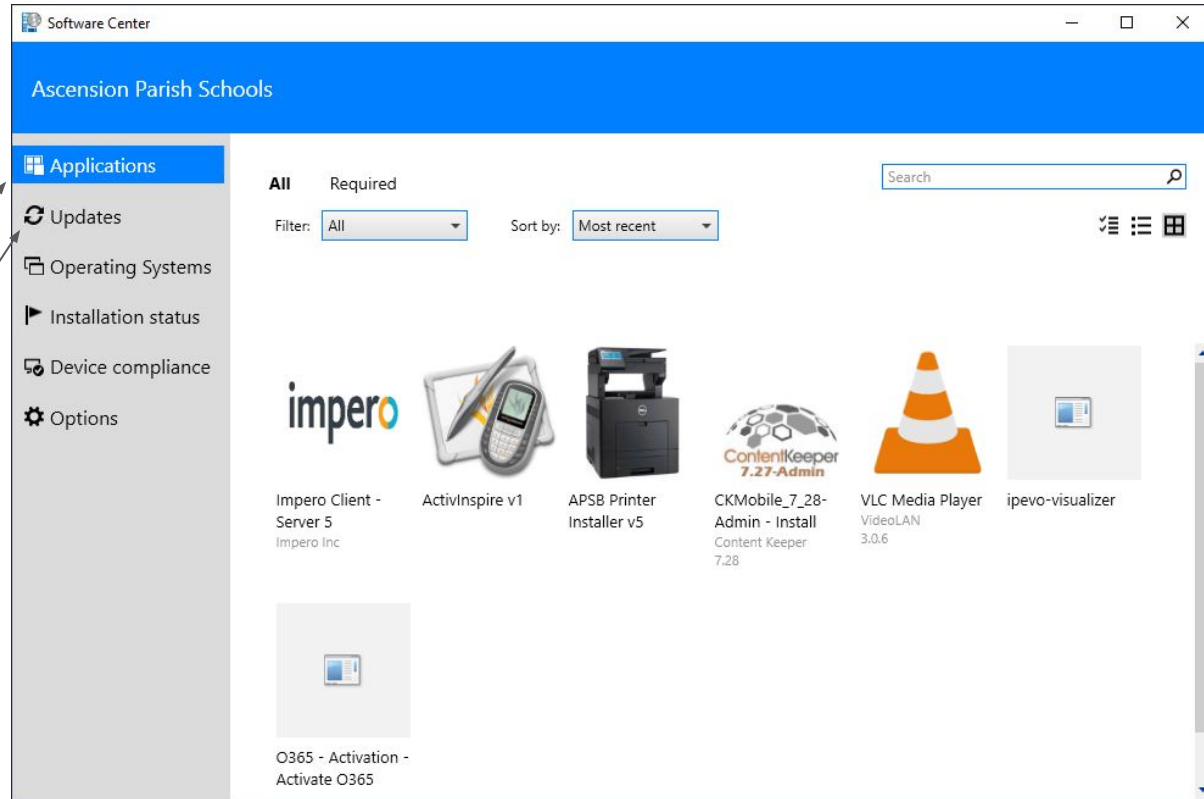
- 2) Type Software Center in the search bar



# Software Center

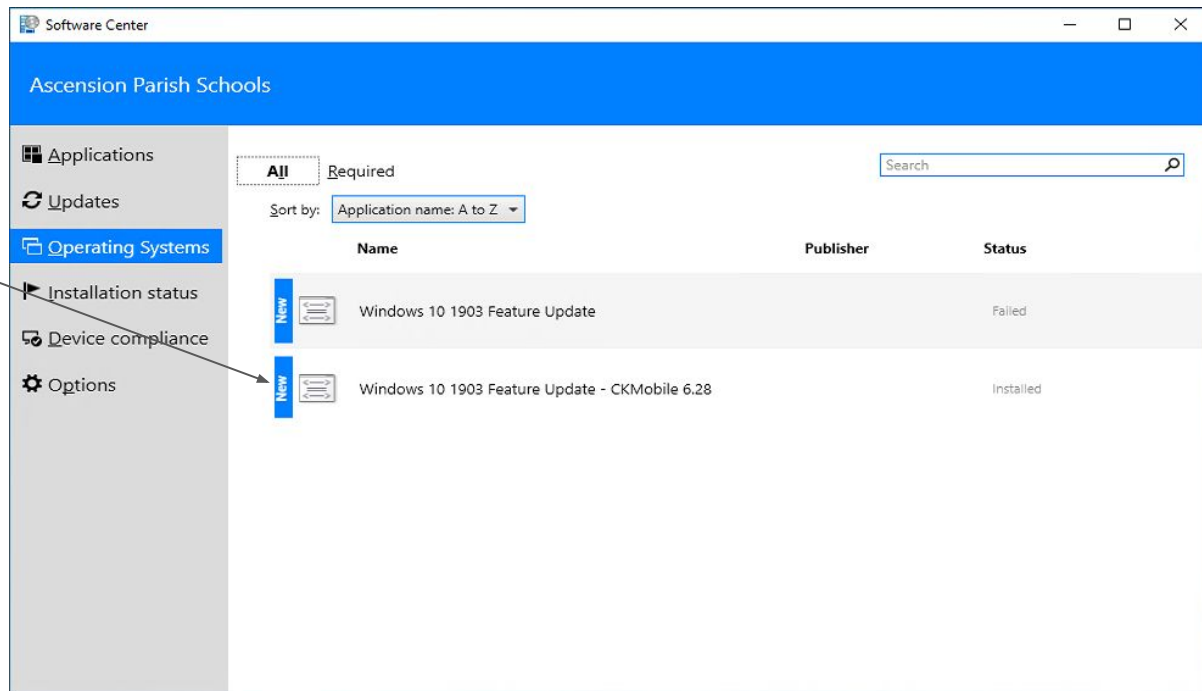
Software Center allows the IT department to make applications available to users or require certain applications to be installed.

It also allows the users to run Windows updates when it is convenient for them.



# Windows 10 Feature Upgrades

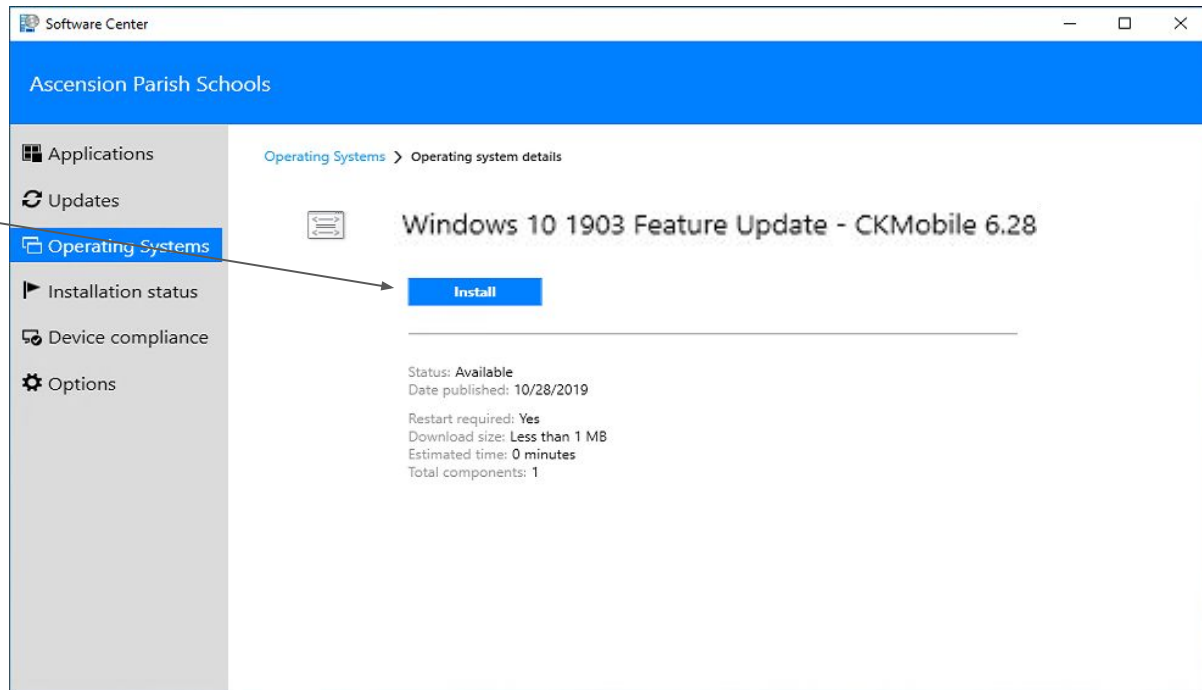
Depending on the version of CKMobile on your device, select the appropriate update. **If you have CKMobile 6.28 select that option.** For all other versions of CKMobile, select the standard option.



# Install the update

When you are ready to run the upgrade, click Install

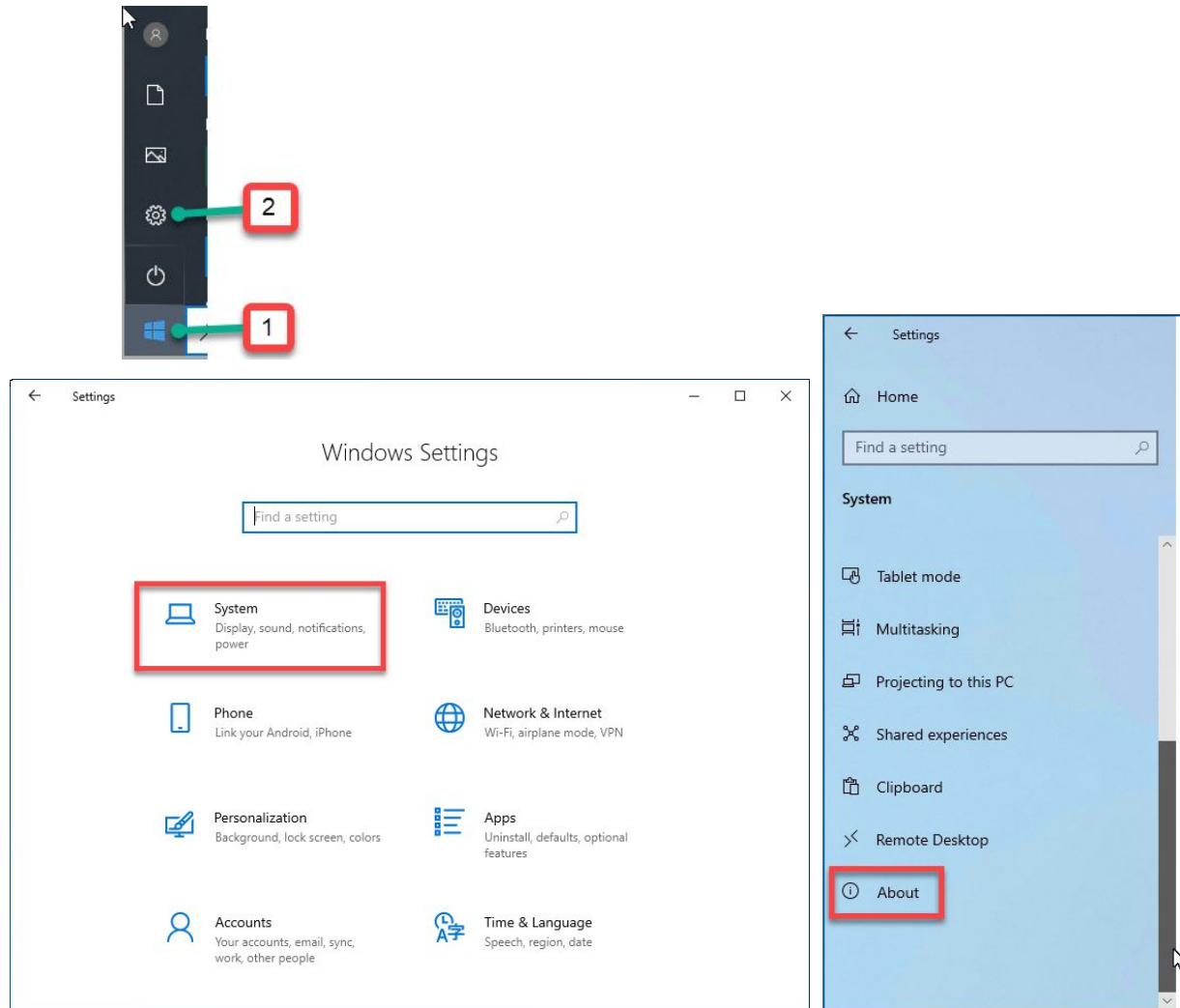
This upgrade will run for about 45 minutes and will restart your device automatically. Please make sure there are no applications running when you start the upgrade. You can start this upgrade before you leave for the day and everything will be ready when you get back.



# Verify upgrade was successful

After the update has finished, verify the update was successful. Click the Windows button (1) and open Settings (2). Select System, then scroll down to the About section.

Settings>System>About



# Check Windows and CKMobile versions

In the About window, scroll down to the Windows specifications section. The Windows 10 version is shown here. Also check the version of CKMobile **AGAIN**, as you did in the first step.

Windows version should now be 1903, and the CKMobile version should be 7.28. If either of these are not on the correct version **AFTER** the upgrade, please open a ticket in KBox so the Tech for your school can look into it.

